

“Talking with someone that cares”

This workshop is organised and hosted by Total Aged Services in conjunction with **Palliative Care Victoria** – the peak body representing palliative care providers, consumers and their families and those with an interest in palliative care in Victoria.



Presented at Melbourne CAREX 2010
Main Grandstand, Caulfield Racecourse
Committee Room (Level 3)
Friday March 19 2010 0930-1300
\$99inc. GST

Seminar objectives

To identify and explore the key elements of good communication when working in aged care facilities with residents that require palliative care.

Seminar method

True story (case study) is provided at the beginning of the workshop to illustrate the challenges associated with communicating effectively with carers and families of residents requiring a palliative approach in an aged care facility. This case study will be the working document for the morning and provides a structure for a series of short engaging sessions with each presenter addressing an aspect of how the case study was managed including the good the bad and the ugly! The case study will be printed into a workbook format so that participants can track each element of communication and keep records of key points made by each speaker.

Presenters

This workshop will be presented by a range of highly qualified & experienced Palliative Care practitioners from Melbourne Citymission Palliative Care Unit. Opened in 1981, Melbourne Citymission Palliative Care is the first community-based palliative care service to run in Victoria and is a leader in providing expert symptom management and practical support to people who have a life-limiting illness. Melbourne Citymission Palliative Care offer their clients and their client's families not only the physical, spiritual, social and cultural support they need but also maximised choice, dignity and quality of life.

Katherine Kearney - Kathy has worked at MCMPC since August 2004 and her current role is as Nurse Case Manager of the referrals for residents of Aged Care Facilities.

Colleen Strotton - Colleen is currently employed as the Clinical Coordinator of the Allied Care Team at Melbourne Citymission Palliative Care.

Pam Harris - Pam is currently employed at Melbourne Citymission Palliative Care as the Coordinator of the Allied Care team.

Bronwyn Brennan - Bronwyn is the Education Manager at Palliative Care Victoria. She has worked in the learning and development industry for over twenty years and specializes in change management, communication and leadership.

Irene Murphy - Irene is the Coordinator of Clinical Services and Nurse Practitioner at Melbourne Citymission Palliative Care. She has 14 years of clinical oncology and palliative care experience in both hospital and community settings.

Dr Mark Boughey - Dr Boughey is the Director of Palliative Medicine at St Vincent's Hospital Melbourne and Co-Director of the Centre for Palliative Care Education and Research, the University of Melbourne.